

# James Chi

Senior Product Designer, healthcare and AI

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## SUMMARY

6 years in building 0 → 1 products. Shipped a FDA-authorized migraine app. Designing an Agentic AI email sales tool for creators. Human-centered. Product-oriented. End-to-end from user research to shipping production ready designs with Cursor/Claude Code

## EXPERIENCE

### Senior Product Designer, Click Therapeutics, New York, NY.

Mar 2020 – Jan 2026

- Pioneered a FDA-authorized migraine treatment app that successfully reduced symptoms for 500+ patients in a randomized clinical trial.
- Drove end-to-end design for Rejoyn, a Depressive Disorder treatment app successfully launched in the US market, collaborating directly with Otsuka USA pharma executives.
- Designed and maintained UI components for the company's first design system, Mosaic.
- Conducted user research with cognitively impaired and special needs patients, generating insights that informed inclusive design solutions.
- Appointed design liaison for CTO-sponsored AI code generation initiative, targeting 70% reduction in development time

### Fractional Lead Product Designer, Constant Closer, Remote.

Aug 2025 – Present

- Designed an Agentic AI sales platform that generated \$60K+ revenue for creators through autonomous email outreach campaigns.
- Defined product vision, design strategy, and priorities with the CEO and Tech Lead.
- Transformed complex and technical AI setting workflows into an intuitive user experience.
- Created live front-end prototypes and design system components using Claude Code.

### Product Designer (Contract), USA TODAY, McLean, VA.

Nov 2019 – Dec 2019

- Discover and execute product feature design for the local network properties.
- Analyze user research/testing data, translate insights and strategy into prototypes.

### UI/UX Design Intern, Contribulet Inc., San Jose, CA.

May 2018 – May 2019

- Designed the minimum-viable-product for an innovative fundraising platform that connected local SMBs with non-profits.

- Define UX vision and user journey, built production-ready UI mockups and spec documentations for the developer handoff.

### **Product Manager, Rock Mobile Corp., Taipei, Taiwan.**

Jan 2015 – Jun 2017

- Shipped QPort, a global music distribution SaaS, enabled local music artists and record labels to publish content to major streaming platforms and marketplaces such as Apple Music, Spotify, Amazon Music, and more.
- Led cross-functional product development and designed new product features based on user feedback and business needs.

### **E-commerce Specialist, YAHOO!, Taipei, Taiwan.**

Aug 2012 – Oct 2014

- Curate and launch marketing event landing pages for the used cars advertisement team that drove 1M+ page visits in one week.
- Identified CX issues/opportunities and shared with internal teams and senior managers.

## **EDUCATION**

**M.S. Human-Computer Interaction**, University of Maryland, College Park, MD — 2019

**B.A. Communications**, National Chengchi University, Taipei, Taiwan — 2011

## **CERTIFICATES**

**Into Design Systems Conference 2025** by Into Design Systems

**Intro to AI Product Design** by Avirl Hsu at Dell CTO Office.

**Designing AI Products and Services** by MITxPRO.

**Impactful Presentation** by IDEO.