James Chi

Senior Product Designer based in New York.

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SUMMARY

5+ years in building 0 → 1 products. Shipped a FDA-authorized migraine app. Designing an Agentic AI tool for creators. Human-centered. Product-oriented. End-to-end from user research to production ready designs on Figma/Cursor.

EXPERIENCE

Senior Product Designer, Click Therapeutics, New York, NY.
Mar 2020 – Present (Promoted from mid-level in 2 yrs of demonstrated success)

- Pioneered a FDA-authorized migraine treatment app that successfully reduced symptoms for 500+ patients in a randomized clinical trial.
- Drove end-to-end design for Rejoyn, a Depressive Disorder treatment app successfully launched in the US market, collaborating directly with Otsuka USA pharma executives.
- Designed and maintained UI components for the company's first design system, Mosaic.
- Conducted user research with cognitively impaired and special needs patients, generating insights that informed inclusive design solutions.

Freelance Lead Product Designer, Constant Closer (Pre-seed), Remote.
Aug 2023 – Present

- Designed an Agentic AI sales platform that generated $60K+ revenue for creators through autonomous email outreach campaigns.
- Defined product vision, design strategy, and priorities with the CEO and Tech Lead..
- Transformed complex and technical AI setting workflows into an intuitive user experience.
- Expedited development cycle with AI-assisted front-end coding using Github Copilot.

EDUCATION

M.S. Human-Computer Interaction, University of Maryland, College Park, MD — 2019
B.A. Communications, National Chengchi University, Taipei, Taiwan — 2011

CERTIFICATES

Into Design Systems Conference 2025 by Into Design Systems
Intro to AI Product Design by Avirl Hsu at Dell CTO Office.
Designing AI Products and Services by MITxPRO.
Impactful Presentation by IDEO.